

## “Vontobel Wealth” app

### Instructions for activating e-banking on your smartphone or tablet

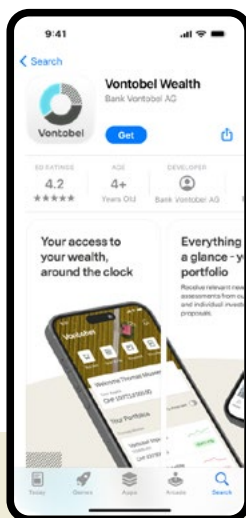
Our mobile e-banking solution provides secure electronic access to your documents and other services.

To activate the Vontobel Wealth app<sup>1</sup>, you will need a smartphone or tablet and the two letters sent to you by Vontobel that contain your **username**, **initial password** and **activation code** (which are sent separately for security reasons).

It takes only a few steps to enter the world of mobile e-banking.

<sup>1</sup> Please note that while Vontobel Wealth—our online banking platform—is operated by Bank Vontobel AG, an affiliated company of Vontobel Swiss Financial Advisers AG, Vontobel Swiss Financial Advisers AG remains your primary point of contact and is fully responsible for managing and overseeing its relationship with you.

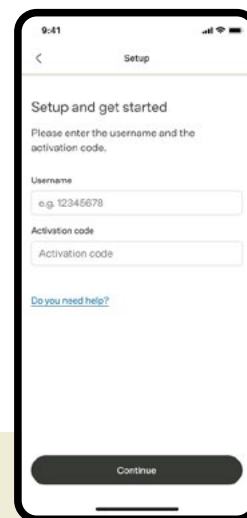
1



Go to the App Store or Google Play Store and download the Vontobel Wealth app.

If you are already using the Vontobel Wealth app, please proceed directly to step 3.

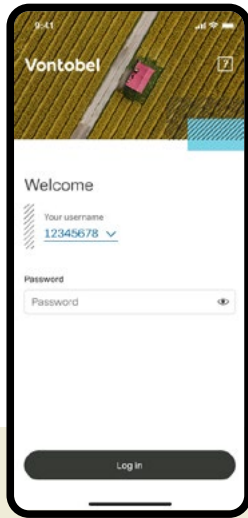
2



You can choose whether to carry out the activation process using a QR code or an activation code.

Open the app and enter your username (8-digit number) and activation code. Select “Continue” to confirm.

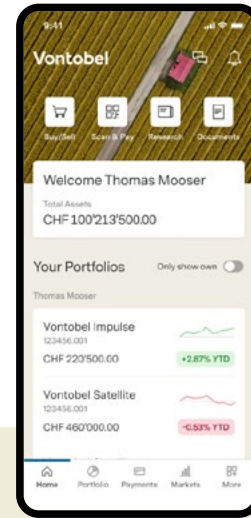
3



Enter your initial password. Select “Login” to confirm.

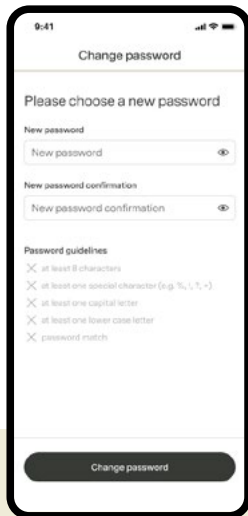
If you already have an active user and want to add another, simply click on the current username (in blue). There, you can also change your user settings.

5



You have now activated the app. From now on, you can log in at any time by entering your username and personal password.

4



Enter a new personal password of your choosing (at least 8 characters, upper and lower-case letters, at least one number and one special character).

Re-enter the new password and click “Proceed” to confirm.

**Hotline**

Monday to Friday 8:00 a.m. to 6:00 p.m. (CET)

In Switzerland <sup>1</sup>	T 0800 700 780
International calls <sup>1</sup>	T +800 7000 78 00
International calls <sup>2</sup>	T +41 58 283 66 00
From the U.S. <sup>2</sup>	T +1 212 476 8259
Website	vontobel.com/help

***The complete information, including a series of video tutorials, is available at [vontobel.com/help](https://vontobel.com/help) where you will also find additional info on data protection and security.***

<sup>1</sup> toll free  
<sup>2</sup> charges apply